

CPU *Visions*

A Publication of CPU Medical Management Systems

February 2007

CPU 2007 Holiday Schedule

Presidents' Day
February 19

Memorial Day
May 28

Independence Day
July 4

Labor Day
September 3

Thanksgiving Day
November 22

CPU Holiday
November 23

CPU Holiday
December 24

Christmas Day
December 25

CPU Holiday
December 31

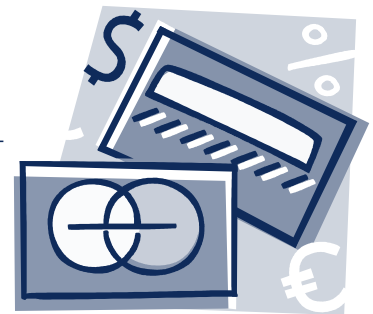
Please note, CPU's offices will be closed and customer support will not be available on these dates; however, pager support will be available on December 24 & 31.

CPU Users' Conference News: Register Online & Pay with Credit Card!

You may now register for CPU's 15th Annual Users' Conference online and pay with a credit card! The 2007 CPU Users' Conference will take place at the Omni Hotel in San Diego on March 15 & 16.

To register for CPU's 15th Annual Users' Conference online cut and paste this URL into your browser:
<http://www.acteva.com/booking.cfm?bevaaid=127530>

See pages 3 and 4 for more conference details.



Join Us for CPU University

CPU University is a free monthly education opportunity offered the third Wednesday of every month to reinforce your knowledge of MED/FM and share ideas with other users over the Internet.

- **February:** *NPI & Insurance Exceptions*
- **March:** *The New MED/FM 6.1 Manual & the Answers It Provides*
- **April:** *OIPE & Remittance*
- **May:** *NPI & Insurance Exceptions*
- **June:** *Claims Tracking*
- **July:** *Contracts*
- **August:** *Commonly Used Reports and How to Drop Them to Excel*
- **September:** *Collections*
- **October:** *Refunds*
- **November:** *Reports on the Web*

*This schedule is subject to change at CPU's discretion.

To enroll please email Marie at marie@cpumms.com and indicate whether you wish to attend the morning or afternoon session. If the session is already full, you will be placed on a wait list and notified if there are any cancellations. Please remember, you may not register more than 30 days in advance for any CPU University class.



President's Notes

Twenty-five years – what a ride.

2007 marks CPU's 25th anniversary. Anniversaries allow us to reflect on the past, give credit to those who have helped us get to where we are today, and an opportunity to set future goals.

Practice management has come a long way over the last twenty-five years. When Doug Pence first developed MED/FM, it performed open item payment entry and ran on the IBM System/34, which had a whopping 64 MB hard drive, the size of a car tire. In those days, our backups were performed on 8-inch floppies, holding 1.1 MB each. It is remarkable the way technology has helped the industry become more efficient and sophisticated and how CPU has developed new products and services to provide our clients with cutting-edge tools to ensure their businesses are successful.

With the acquisition of the MED/MC system in 1993, CPU expanded into the managed care market during the rise of capitation to provide solutions for IPAs. The three original MED/MC developers are still with CPU and continue to improve our managed care offering.

The people of CPU have a lot to be proud of from our first quarter-century: numerous accomplishments, great memories, and many friendships.

In 1982, CPU's goals were to provide our customers with comprehensive, cutting-edge software solutions and to build long-term relationships, based on the quality of our products and services. 25 years later, we are still committed to these goals.

As we look to the future, all of us at CPU are more enthusiastic than ever about serving you and providing you with the software to help you succeed.

Michael Stringer

Please Welcome Sarah Priest!

Sarah Priest is the newest member to join CPU's Software Support team.

Before joining CPU in December, Sarah served as an administrative assistant for a CPA firm called Withers, Mann, & LaManna, LLP. She has also worked with CPU's partner, FormsPlus Consulting Group.



Sarah received her B.A. in Political Science from the University of California at Davis. She also holds an A.A. in Transfer Studies from Miramar College.

In her spare time Sarah enjoys reading trashy murder mysteries, tasting wine, and traveling.

MED/FM Support Reminders

- MED/FM Support is available Monday through Friday from 6:00 a.m. to 6:00 p.m. PST.
- Weekend and after hours support is available via pager. Should you need support during this time, leave a message with your name, acronym, a detailed description of your problem/issue, and a phone number where you can be reached.
- Email support (through help@cpumms.com & cpuansi@cpumms.com) is only monitored Monday through Friday from 6:00 a.m. to 6:00 p.m. PST.
- CPU has dedicated a new fax number for all estimates in order to process paperwork faster and to ensure documents go directly to the appropriate CPU staff. The estimate fax number is 866-759-3874. This number is to be used for estimates only.

Welcome New CPU Clients

MAG Mutual Healthcare Solutions, Inc.
of Duluth, GA

Invitation To Attend

2007 is a very special year for CPU. It marks our 25th year in business and our 15th Users' Conference.

CPU Medical Management Systems would like to invite you to attend our 15th Annual Users' Conference at the Omni Hotel in San Diego on **March 15 & 16, 2007**.

This two-day learning experience will be packed with helpful information, interactive presentations, question and answer forums, and opportunities to learn more about CPU's latest products and services. Our Users' Conference is also an excellent opportunity to meet other MED/FM and MED/MC users and CPU staff, who can answer questions you may have regarding your software system and new technology that can benefit your business.

I look forward to seeing all of you in San Diego!



Michael Stringer



Celebrating 25 Years of Serving You

Conference Location: Omni San Diego Hotel

The Omni San Diego Hotel is a 32-story luxury hotel nestled in the heart of the historic Gaslamp Quarter and just moments away from the city's top sites and attractions. It is located just 8 minutes/4 miles from San Diego International Airport.



- Individual climate control
- Video game system
- Cable TV with remote control
- CD clock radio and soothing sound machine
- DVD player
- Two dual-line telephones

Airport Transportation

- Taxi: Approx. \$13 one way
- Shuttle: \$6-\$10 one way/person
- Limo: Approx. \$85 one way

Hotel Features

- Guest rooms offer extraordinary views of the Pacific Ocean, San Diego Bay, the downtown skyline, or ballpark
- Complimentary fitness center
- Complete business center
- Onsite ATM
- San Diego Trolley just steps from the front door with access to Old Town, Mission Valley, and East San Diego
- Windows that open
- Plush terry bathrobes
- Pillow-top mattress

- Foam, feather, or down pillows available upon request
- Fully stocked refreshment center
- Wet bar refrigerator (available upon request)
- Full-sized iron and ironing board
- Hair dryer
- Complimentary USA Today
- Coffee/tea makers
- High-speed wireless Internet
- In-room electronic safe (accommodates most laptops)
- Work desk with modem outlet
- On-demand hit movies (additional cost)

Room Reservations

The conference rate at the Omni is \$229 for single or double occupancy.

The deadline for reservations at the discounted conference rate is Friday, February 9, 2007.

Call the Omni at **800-843-6664** to make your reservations. Indicate that you are with the CPU User's Conference to receive the conference rate.

Omni San Diego Hotel

675 L Street
San Diego, CA 92101
Phone: 619-645-6584
Toll Free: 1-800-THE OMNI
www.omnihotels.com

CPU Conference Registration

Hotel

Omni San Diego Hotel
 675 L Street
 San Diego, CA 92101
 Reservations: 1-800-THE-OMNI (843-6664)

Conference Rate: \$229 per night for single/double occupancy

When making your hotel reservations, mention the CPU Users' Conference to receive the special rate. Reservations must be made by February 9 to receive the discounted conference rate.

Registration Information

Company: _____

Address: _____

City/State/Zip: _____

Contact Name: _____

Confirmation Email Address: _____

Acronym: _____

Specialty: _____

Please enter attendee names and total registration cost in the table below.

Attendee Name(s)	Individual Rate	Group Rates
	\$300	\$275/person
	\$	\$
	\$	\$
	\$	\$
	\$	\$
	\$	\$
	\$	\$
	\$	\$
	\$	\$
	\$	\$
Total Amount Due	\$	\$

Registration Deadlines

Individual Rates

Regular Registration Fee \$300
 Due on or before February 28, 2007

On-Site Registration Fee \$325

Group Rates Per Person (A group is 2 or more people.)

Regular Registration Fee \$275
 Due on or before February 28, 2007

On-Site Registration Fee \$325

To register online go to:

www.acteva.com/booking.cfm?bevaid=127530

To reserve your space with a check, please mail the registration form and payment to CPU. Payment must be received with the form to guarantee your reservation.

Please make check payable to CPU Medical Management Systems, Inc. and mail to:
CPU Users' Conference
Attn: Heidi Koffler
9235 Activity Road, Suite 104
San Diego, CA 92126

If you have any questions, please contact Heidi Koffler at (888) 224-4278 ext. 211 or heidi@cpumms.com.



Celebrating 25 Years of Serving You

Dinner Cruise Hosted by CodeRyte During CPU Users' Conference



brought to you by
CodeRyte



2007 CPU Users' Conference San Diego Twilight Dinner Cruise

While you're in San Diego for the CPU User's Conference, CodeRyte invites you to join us for a twilight dinner cruise of San Diego's Harbor on Thursday, March 15th. We'll be sailing on board *High Spirits*, a boat originally constructed as a sister ship to President Franklin D. Roosevelt's presidential yacht.

This event caps off the first day of the conference. Shuttle buses will depart from the Omni San Diego Hotel at 7pm. Dinner will be served shortly after we leave the dock. We'll have you back to the hotel by 9:30pm.

We can only fit 150 people on the boat so we encourage you to sign up soon before all the spaces are gone! Spouses and significant others are welcome. Please RSVP to Ania Szczepanska at CodeRyte by sending an e-mail to anias@coderyte.com or calling 301-951-5337.

We look forward to welcoming you onboard!



Managed Care Corner for MED/MC Clients

MED/MC and NPI

CPU's Managed Care Team is making changes within MED/MC to accommodate the National Provider Identifier (NPI). We will review these changes with you during the 2007 Users' Conference.

Many vendors and clearinghouses are already submitting the NPI number on ECR files. CPU is changing the MED/MC base ECR provider match logic to utilize the NPI number for provider number pin-pointing.

If you currently have custom ECR provider match logic and have not provided CPU with the custom changes you need, please send them to Vicki Cain at Vicki@cpumms.com.

Fee Schedule Utility Function

Just a reminder, there is a utility in MED/MC for fee schedules: option 61,30,20 – Modify Unit Schedules Effective/Term Dates. This function allows you to modify existing fee schedules based on effective/term dates. If you have any questions regarding this function, please contact your MED/MC customer support representative.

2007 CPU Users' Conference

You should have received a copy of the 2007 MED/MC agenda for CPU's 15th Annual Users' Conference. If there are any specific topics not currently on the agenda that you would like us to include, please submit them to Christopher Miller at chris@cpumms.com.



CPU's 2006 Sales Person of the Year Award Winner -
Doug Allem

CPU would like to congratulate Doug Allem on winning the 2006 Sales Person of the Year Award.

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www.cpumms.com



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