

CPU *Visions*

A Publication of CPU Medical Management Systems

November 2006

CPU 2006 Holiday Schedule

Thanksgiving
November 23

CPU Company Holiday
November 24

Employee Holiday Luncheon
December 15
11:00 a.m.—2:00 p.m.

CPU Company Holiday
December 22

Christmas Day
December 25

CPU Company Holiday
December 29

New Year's Day
January 1

Please note, CPU's offices will be closed and customer support will not be available on these dates; however, pager support will be available on December 22 & 29.

CPU to Deliver Estimates Via eMail

All CPU estimates will now be delivered via email rather than by fax.

Estimates will be sent to the primary contact on file with CPU, unless CPU is advised to send estimates to another party.

You may email signed estimates back to CPU at estimates@cpumms.com.

If you have any questions regarding estimates, please contact Kristinea Cotteen at Kristinea@cpumms.com.



Join Us for CPU University

CPU University is a free monthly education opportunity offered the third Wednesday of every month to reinforce your knowledge of MED/FM and share ideas with other users over the Internet.

CPU offers both a morning and afternoon session of CPU University. Space is limited so placement is based on a first come first serve basis. Please keep in mind, clients are not allowed to sign up for a class more than 30 days in advance.

To enroll please email Marie at marie@cpumms.com and indicate which session you wish to attend. If the session is already full, you will be placed on a wait list and notified if there are any cancellations.

Last CPU University Class of 2006

- **November 15:** Open Item Payment Entry

This schedule is subject to change at CPU's discretion.

If you have class topic suggestions for our 2007 CPU University sessions please email Mary Thompson at mary@cpumms.com.





President's Notes

As 2006 draws to a close and the holidays quickly approach, CPU is diligently working to complete our new MED/FM Claims Tracking Module. The module is currently going through our rigorous quality assurance process and is scheduled to go into beta testing the end of the fourth quarter. Our goal is to have the new module ready for general release and available for all MED/FM 6.1 clients during the first quarter of 2007. Look for more information about this project in the next issue of Visions and future CPU Wise Advises.

You will be able to learn more about the new Claim Tracking Module and other MED/FM and MED/MC enhancements at our 2007 User's Conference in March in beautiful San Diego. We hope that you will take this opportunity to meet and share ideas with CPU staff, our business partners, and other CPU clients.

The end of the year is a time of reflection—it is a time to remember all of things we have to be thankful for. I want to take this opportunity to thank each of you for your business and loyalty to CPU. All of us at CPU look forward to serving you and making 2007 a successful year for all!

We wish you and your families a safe and happy holiday season!

Michael Stringer

Welcome New CPU Clients

Traugher Billing Service
of Hereford, AZ

Snake River Radiology, PC
of Ontario, OR

CPU 2007 User's Conference Agenda—We Want Your Input!

CPU's 15th Annual User's Conference is scheduled for March 15 & 16, 2007. Our conference committee is in the process of putting together the agenda and scheduling speakers, and we want your input! The information you provide will help ensure CPU creates a conference agenda tailored to your interests.

The conference will offer several question and answer sessions. To make sure we cover all of the topics and questions that you are interested in, please email us your questions prior to the conference. This will give the CPU team an opportunity to research your questions and develop helpful answers.

Please email your conference topic suggestions and MED/FM questions to Heidi Koffler, Conference Chair, at heidi@cpumms.com.

We look forward to hearing from you!



CPU to Exhibit at RSNA 2006

CPU plans to exhibit at the 92nd Scientific Assembly and Annual Radiological Society of North America (RSNA) Meeting in Chicago. The annual RSNA meeting is the premier international medical forum attended by more than 60,000 people each year. With a membership of more than 38,000 radiologists, radiation oncologists, medical physicists, and allied scientists from around the globe, RSNA represents the leaders in the field of radiologic science and technology.

RSNA Annual Conference
November 26 - December 1, 2006
Chicago, IL
www.rsna.org

Visit CPU at booth #1404!



JoAnne Ooms Joins CPU as Programming Manager

Please welcome CPU's new Programming Manager, JoAnne Ooms! JoAnne brings a wealth of experience to CPU. She is proficient with the IBM iSeries, query, DBU, data base conversions, custom programming, and product upgrades. She also has experience with Federal Regulatory compliance, HIPAA privacy rules, EDI transaction sets, HL7 interfaces, and HIPAA security compliance.

For the last 16 years JoAnne worked for a hospital information systems software vendor, as product manager for patient billing, medical records, accounts receivable, and clinical applications. Her responsibilities included system analysis, program/system design, technical specifications, hands on programming RPGIV ILE and CL, customer support, project estimates, data base conversions, custom programming, and project distribution.

JoAnne understands all phases of project management including system analysis, program/system design, customer functional requirements, technical specifications, customer support, project estimates, scheduling of programming resources, project status reporting, and documentation.

She received her BA in Psychology from Monmouth College and her certificate in Computer Information Science from Coleman College. She is currently working toward a VB.net programming certificate from UCSD Extension.

JoAnne is a native of Chicago, Illinois, who has called Southern California home for the last 26 years. She is the mother of three daughters and enjoys spending



time with animals, reading, and gardening.

Tom Gates is moving into the Product Development Manager position, where he will be responsible for managing all MED/FM enhancements and product development projects.

New Fax Number for Estimates Sent to CPU



CPU has dedicated a new fax number for all estimates in order to process paperwork faster and to ensure documents go directly to the appropriate CPU staff.

The estimate fax number is 866-759-3874. This number is to be used for estimates only – all documents unrelated to estimates will be deleted.

Please continue to fax other documents to CPU's Support Department (858-271-8428) or our main fax number (858-530-2615).

Thank you!

NPI & 1500 Claim Form Update

The new NPI and 1500 health insurance claim form programming updates were distributed to all MED/FM 5.1, 6.0, and 6.1 clients. Documentation regarding the program changes for each version of MED/FM was distributed as well.

Update Distribution:

- CPU transmitted and installed updates for all full system MED/FM 5.1 clients.
- Updates were installed on CPU's ASP system for MED/FM 5.1, 6.0, & 6.1 clients.
- CPU mailed update CDs to full system MED/FM 6.0 and 6.1 clients.

If you are a MED/FM 6.0 or 6.1 full system client and have not scheduled CPU to load the updates onto your system, please email help@cpumms.com and include "NPI and New HCFA CD Installation" in the subject line of the email. CPU recommended that clients have the CD loaded two weeks after receiving the updates.

It is critical that you schedule a date with CPU to load the CD as soon as your schedule allows. Should your carrier change their ANSI requirements and require that CPU change our programs, we cannot do so until the update has been loaded.

If you have any questions regarding the NPI & 1500 claim form updates please contact CPU's Support Department at 800-597-0875.

1500 Claim Form Reminders

- Please make sure your carrier(s) is ready to accept the new CMS 1500 claim form.
- If you need to order forms, CPU recommends that you purchase forms from FormsPlus Consulting Group (FCG). FCG's manufacturer worked directly with NUCC to design the form, which is available for immediate shipping in laser and continuous format. FormsPlus Consulting Group can be reached at (800) 675-9576 and fcg@cox.net.
- Please check with your carrier(s) before ordering new stock. Most suppliers will not take back old forms.

NPI Time Line

| | |
|-----------------------------|---|
| 1/3/2006 — 10/1/2006 | Medicare systems will accept claims with an NPI, but a legacy number must also be on the claim. CMS claims processing systems will reject any claim that only uses an NPI. Medicare will be able to send the NPI as primary provider identifier and legacy identifier as a secondary identifier in outbound claims, claim status response, and eligibility benefit response electronic transactions. |
| 10/2/2006 — 5/22/2007 | CMS systems will accept an existing legacy Medicare billing number and/or an NPI on claims. If there is an issue with the NPI and no Medicare legacy identifier is submitted, the provider may not be paid. Medicare recommends submitting the Medicare legacy identifier as a secondary identifier. Medicare will be able to send the NPI as the primary provider identifier and the legacy identifier as a secondary identifier in outbound claim, claim status response, electronic remittance advice, and eligibility response electronic transactions. |
| 5/23/2007 | CMS systems will only accept NPI numbers. Small health plans have an additional year to be NPI compliant. |

NPI Reminders

- You are required to register your NPI number(s) with the carriers. Some carriers require that you complete registration forms, while others want copies of the confirmation letter you received when you received your NPI numbers.
- Applying for the NPI number did NOT register you with the carriers.
- Please contact your carrier(s) to determine what steps you need to take in order to register.

1500 Claim Form Time Line

| | |
|-------------------------|---|
| 10/1/2006 | Health plans, clearinghouses, and other vendors must be ready to handle and accept the revised 1500 claim form. |
| 10/1/2006- 3/31/2007 | Providers can use either the current version or the revised CMS 1500 claim form. |
| 4/1/2007 | The current version of the CMS-1500 claim form will be discontinued; only the revised form is to be used. To rebill claims use the revised form from this date forward, even though earlier submissions may have been on the current 1500 claim form. |
| 4/2/2007 | The new CMS-1500 form is required. |

Automated Procedural & Diagnostic Coding Improves Compliance & Accuracy

CPU is always looking to partner with companies that offer products and services that compliment MED/FM and make our clients more successful. One such partner is CodeRyte, the provider of cutting edge computer assisted coding technology. The combination of CodeRyte's natural language processing (NLP) technology and CPU's powerful practice management system means that users will be able to experience:

- Increased coder productivity
- Enhanced compliance monitoring
- Improved retrospective & prospective coding QA
- Fewer denials & pending claims
- Maximized appropriate reimbursement
- Streamlined workflow
- Valuable clinical feedback

CodeRyte processes millions of medical reports each month for a long list of customers that includes academic and specialty practices, billing and practice management companies, and hospitals with solutions in radiology, cardiology, emergency medicine, pathology, and orthopedics.

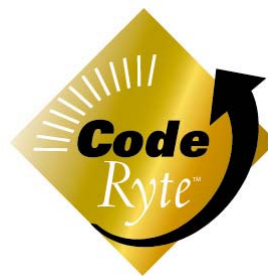
A recent survey of CodeRyte customers identified the following quantifiable results:

- 78% had an increased productivity with 30% doubling productivity
- 44% reduced and/or reassigned staff
- Nearly 45% decreased their denial rate, by as much as 40% for some
- Collections increased by 10-25% for nearly 50%
- A/R days decreased by 78%, by as much as 7 days for some
- Nearly 80% have been able to increase their workload volume without adding staff
- 100% would recommend CodeRyte to a peer

CodeRyte designed its NLP technology to process physicians' reports so their dictations can maintain the power of their observations without billing requirements obscuring important

clinical information. In fact, with CodeRyte their reporting will result in better and more efficient coding, while ensuring the best source data for the long-term care of the patient, medical discovery, and research. Combined with CodeRyte's language-based data mining and data analysis solution, you will be able to unlock the clinical and financial power of your clinical information.

To learn more about CodeRyte's advanced services and technology, visit them at their Web site www.coderyte.com or attend one of the CodeRyte Webinars for CPU clients scheduled for December 14th and 15th at 12:30 p.m. EST. Contact Dee Lang at dlang@coderyte.com for details.



CodeRyte Webinar for CPU Clients

CodeRyte invites you to a Webinar to learn more about their company, technology, & benefits of their products.

When:

Thursday, December 14th @ 12:30 p.m. EST
&
Friday, December 15th @ 12:30 p.m. EST

How to Enroll:

Email Dee Lang at dlang@coderyte.com to sign up for the CodeRyte Webinar. Please include the number of attendees, their names, and email addresses.

Managed Care Corner for MED/MC Clients

- CPU recently upgraded our ASP customers to our newest version of MED/MC. The MED/MC team would like to thank our ASP clients for their commitment to the upgrade process.
- Our 2007 User's Conference is scheduled for Thursday, March 15th, and Friday, March 16th. You should have received an invitation to attend the conference via email. If you did not get one, please email heidi@cpumms.com and ask for a conference brochure.
- We would like representation from all of our clients at this event. For those who have never attended, our MED/MC User's Conference sessions give you the opportunity to discuss software enhancements and concerns one-on-one with your MED/MC team in a relaxed meeting environment. But even more importantly, it gives you the chance to learn and discuss ideas with other MED/MC users. Clients who always attend say that the interaction with other MC clients is among the highlights of the gathering. We are always interested in your suggestions for topics you would like us to cover during the conference. Should you have any suggestions at this time, please email chris@cpumms.com.
- One of the new enhancements scheduled for review at the 2007 User's Conference is a higher level of MED/MC security and screen display configuration. This capability will first congregate all current MED/MC security into one location. Then we will enhance the functionality to include function key security by display, blanking out menu options, and security groups for easier security maintenance. This review is just one more reason to attend the User's Conference.
- As we progress towards the holiday season, the MED/MC team would like to extend holiday greetings to you and your families. We hope your holidays are happy and healthy.



CPU's Most Valuable Player of the 3rd Quarter Award Winner

CPU would like to congratulate Kristin Patterson on winning the *Most Valuable Player* award for the third quarter of 2006!

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